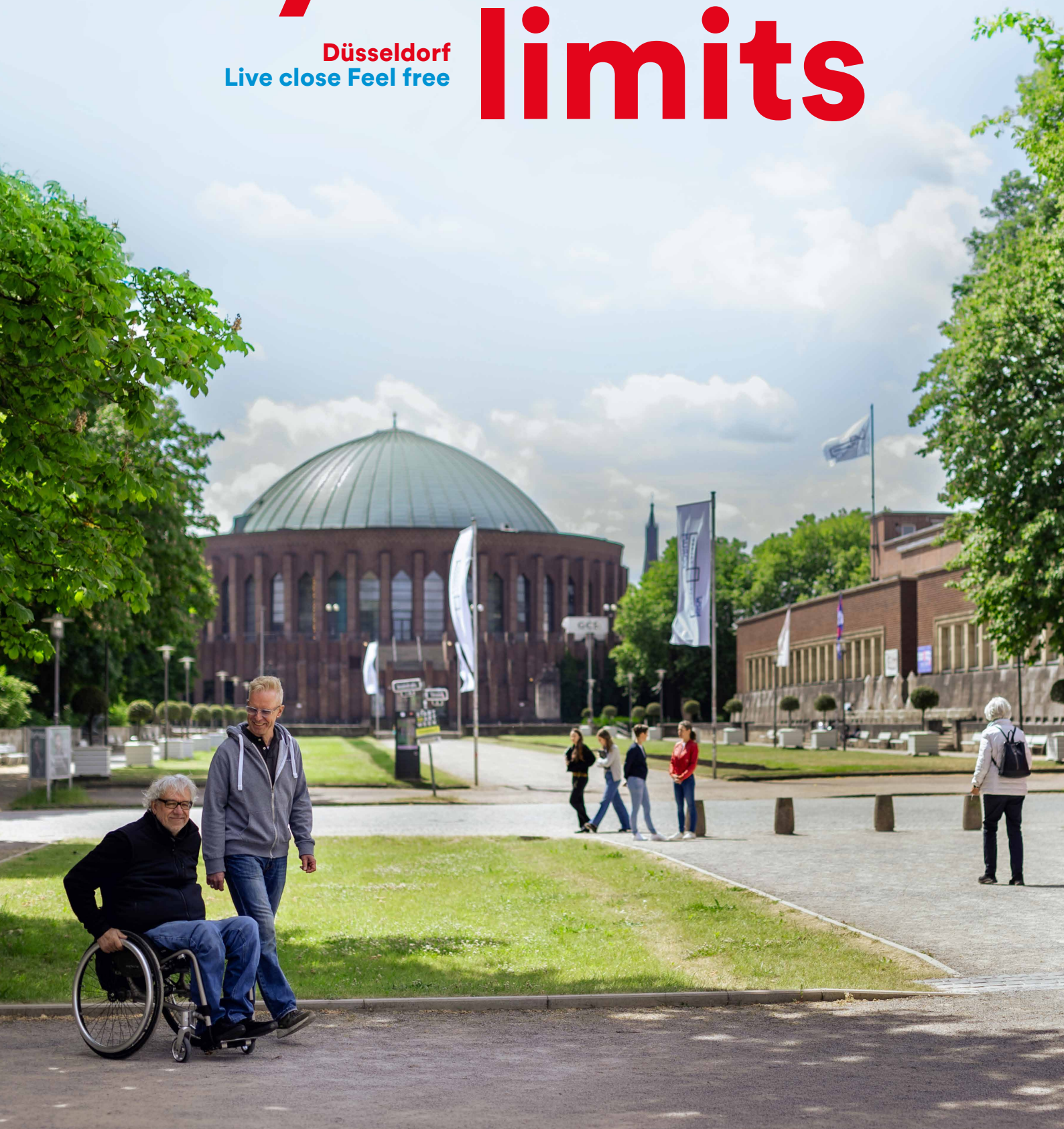
Düsseldorf
An accessible guide

# City without limits

Düsseldorf
Live close Feel free



# BETTER CONNECTED IN DÜSSELDORF: FLEXY IS EXPANDING!

**flexy is Rheinbahn's smart mobility service: simply book, hop on and go – without a fixed timetable or route. This gives you the flexibility to travel whenever you need and get from A to B your own way in comfort.**

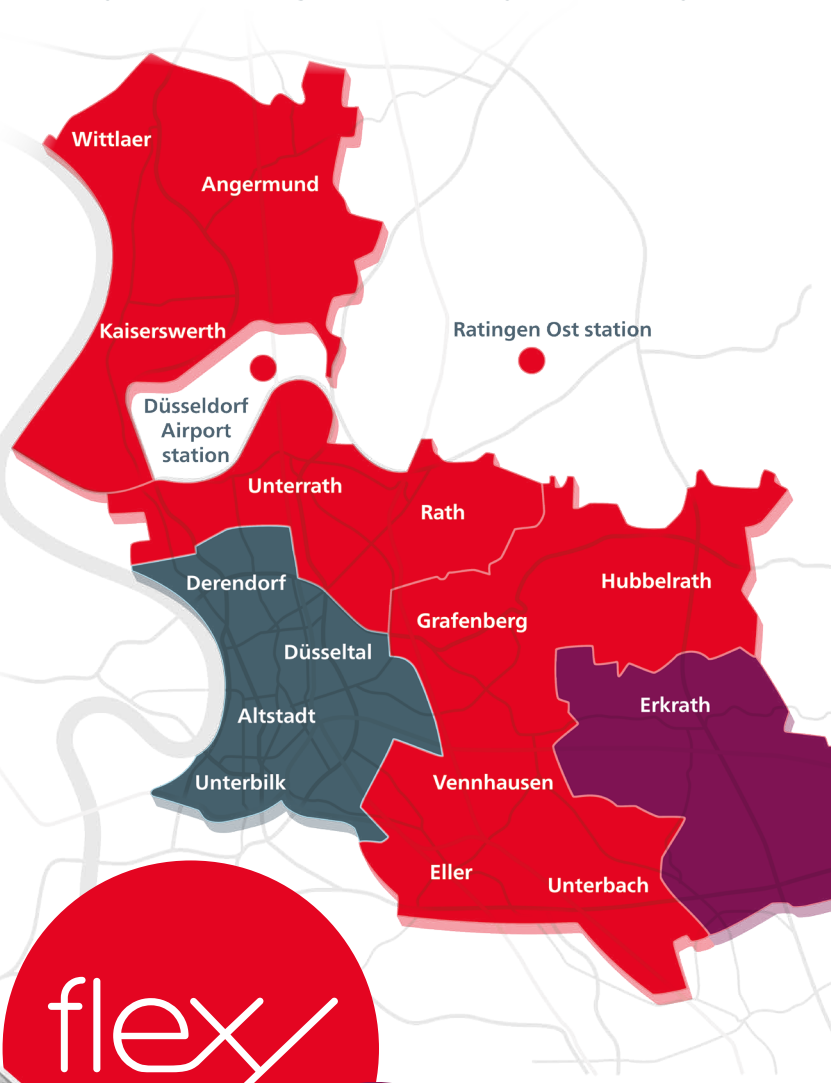
From now on, flexy is available in significantly more districts: around the clock in northern and eastern Düsseldorf, as well as in the city centre during the evenings and at night. So you'll always have a suitable travel connection – particularly useful when there is no direct route by bus or tram.

You can book quickly and easily via the app. Your journey starts at one of the many virtual stops – in your immediate vicinity.

You only pay for the direct distance between your starting point and destination, and other passengers may join you along the way. This means travelling with flexy is not only sustainable, but also affordable.

The vehicles are modern and offer barrier-free accessibility. Each vehicle can accommodate one wheelchair, which can be taken into the vehicle via a fold-out ramp.

For more information, visit:
**www.rheinbahn.de/flexy**







flexy

Our vehicles are barrier-free.

Rheinbahn

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# to Düsseld



# Welcome
# dorf

Welcome to Düsseldorf,
the city of diversity.
Düsseldorf has a nice Old Town,
many sights and interesting museums.

There are accessible routes
and convenient options for an
uncomplicated visit.

Visit Düsseldorf wishes to make
Düsseldorf accessible to everyone.

All businesses and city tours in this
brochure are certified in line with
Reisen für Alle (RfA) standards.

Last updated: September 2026.

# What is Reisen für Alle?

Reisen für Alle (RfA) is a German accessibility standard for travel and tourism.
Businesses are inspected in person.

Reisen für Alle

**You can find further information here:**
Scan the code.
You will be taken to the page.
www.reisen-fuer-alle.de

# What this brochure shows

- RfA-certified:
  - Sights
  - Hotels
  - Museums
  - Theatres and venues
  - City tours
- Brief information on getting here and mobility.
- A general map showing where disabled WCs are located.
- A general map showing where disabled car parking spaces are located.

# What this brochure doesn't show

- The brochure only shows selected places in the city centre. It is not complete.
- You can find opening times, prices and dates online.
- You can find information and further tips for your planning online.

There is a Visit Düsseldorf web page dedicated to accessibility.
You can find all the latest information on this web page.
If anything is unclear: Please seek information beforehand from the location or provider.

We look forward to your visit to Düsseldorf
**Your Visit Düsseldorf Team**

**You can find further information here:**
Scan the code.
You will be taken to the page.
www.visitduesseldorf.de/en

# How to use this brochure

## Quickly find the right content

The brochure is arranged by category.
You will find hotels, city tours, museums and venues, for example.
You will also find maps for WCs and parking spaces.
Each category has its own pages.

# Symbols help to guide you

The symbols give you a quick overview and serve as a guide.
The following symbols are used for the certified areas:
Certified information is available for most of the businesses and city tours in this brochure.

**There are 2 levels:**

**1. Accessibility information**
Certified information is provided here.

**2. Accessibility certified**
The quality criteria for a group of people have been met.



**Information**
on accessibility



**Accessibility**
certified

The information may be partial or complete.



If the criteria are met,
the place or tour is accessible to the group of people shown on the symbol.



If the criteria are partially met,
there will be a small ‘i’ in the top right of the symbol.

We then recommend that you seek further information by visiting the Reisen für Alle website.
This will enable you to better assess whether the place or tour is suitable for you.

## The symbols explained

RfA-certified places feature the RfA symbols.



**People with impaired mobility**



**Deaf people**



**People with learning disabilities**



**Wheelchair users**



**People with sight loss**



**People with hearing loss**



**Blind people**

Non-certified places or groups of people feature the Visit Düsseldorf symbols.
These are recommendations by Visit Düsseldorf.



**People with impaired mobility**



**Deaf people**



**People with learning disabilities**



**Wheelchair users**



**People with sight loss**



**The elderly**



**People with hearing loss**



**Blind people**



**Families**

If you are unsure: Ask Visit Düsseldorf or the place or tour prior to your visit:
**ti-altstadt@visitduesseldorf.de**

# Getting here and mobility




## All routes lead to Düsseldorf

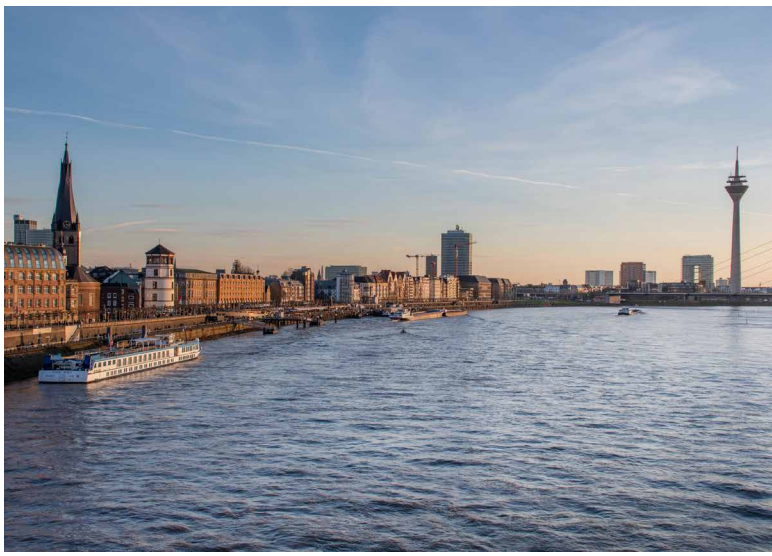
Düsseldorf is centrally located in Europe.
You can get to the city by plane, train or car.
You can also arrive by travelling along the Rhine on a river cruise ship.

**How to get to the city:**

**Arriving by train**
Many journeys around the city start at Düsseldorf Central Station.
You can quickly get to the Old Town, the Rhine or the trade fair from here.

**Arriving by car**
Use the map in this brochure to find parking options.

**Arriving by plane**
You will find information on Düsseldorf Airport in this brochure.



## Düsseldorf Central Station

Düsseldorf Central Station is well connected.
Around 1,200 local and long-distance trains stop here daily.
Central Station has step-free access.
The main hall and the platforms have tactile paving for guidance.

**DB rail information office**
The DB rail information office is located in the entrance hall on Konrad-Adenauer-Platz.
It has an induction loop for people with hearing loss.
It is always open.

**DB travel centre**
The DB travel centre is fully accessible.
It has an accessible queue management system.
It has tactile paving for guidance and an accessible counter.

**Station mission**
The station mission is located in the corridor between platforms 11/12 and 13/14.

**Disabled car parking spaces**
There are 3 disabled car parking spaces on Bertha-von-Suttner-Platz.
They can be accessed via Ludwig-Erhard-Allee.

**Disabled WC**
The disabled WC is located in the passage between platforms 12 and 13.

**Lifts**
Lifts connect all platforms and the north tunnel.
Lifts to the underground trains are located on both sides of the main hall.
They can be found between stairs 7 and 9, level with the travel centre.

**Boarding assistance**
Boarding assistance is available on all platforms.

**You can find all details online:**
Scan the code.
You will be taken to the page.
www.bahn.de/en





## Travelling by public transport in Düsseldorf

Rheinbahn public transport serves Düsseldorf and the surrounding area.
There are around 20 city railway and tram lines and around 120 bus routes.

**High-floor city railway**

Underground trains sometimes travel through tunnels in Düsseldorf.
Sometimes they travel at ground level.
The underground trains have sliding steps.
There are raised platforms at many stops.
Raised platforms enable step-free boarding.
This is the case at all tunnel stops.
On raised platforms, there is a maximum height of 8 cm between the train and the edge of the platform.
Underground stations with lifts are indicated on the Rheinbahn route map.
Overground raised platforms with ramps are also indicated.

**Low-floor city railway and tram**

The front doors are suitable for wheelchair users.
The front doors have a button featuring a wheelchair symbol.
There is space for wheelchairs opposite these doors.

**Bus**

The buses are able to kneel.
There is space for wheelchairs on the buses.
The space is located on the right, next to or opposite the second set of doors.
The buses have a maximum boarding height of 12 cm.
All buses have fold-out ramps.




**Service for passengers with sight loss**

There are audio announcements for upcoming stops on all Rheinbahn transport services.
At many stops there are tactile guidance systems, directional tiles and highly contrasting paving.
These indicate the way to the vehicle or the exit.
Braille signage can be found at many underground stations.
It is located at the start of the handrail used to access the platforms.
The information indicates the trains' direction of travel.
A change in the sequence of steps is indicated by a wrap-around sign on the handrail.
The wrap-around sign can be clearly felt.
The signs are based on pedestrians keeping to the right.
There are audio announcements for passengers at some stops.
Information on when the next trains and buses depart is read out by pressing a button.

**Assistance service for passengers with reduced mobility**

The assistance service is for anybody who needs support.
The assistants help you to board and alight.
They also provide help at the ticket machine.
They accompany you on the entire journey.
The service is available on all Rheinbahn routes throughout Düsseldorf.
The service is free of charge.
You just need a valid ticket.

**The latest timetable information:**

Scan the code.
You will be taken to the page.
www.rheinbahn.com

**You can find the latest information on accessible travel here:**

Scan the code.
You will be taken to the page.
www.rheinbahn.com

# Düsseldorf Airport

Düsseldorf Airport is the largest airport in North Rhine-Westphalia.
It connects Düsseldorf with Europe and the world.

**Informing the airline**

Get in touch with your airline as soon as possible.
Inform them of the kind of assistance you need.
This is the only way that assistance can be guaranteed.

**Arriving by car: parking**

You can park free of charge with the blue EU parking card.
This applies to the ‘Terminal’ and ‘Long-Stay’ car parks.
P11, P12 and the first-class parking zone are excluded.
There are intercom systems in the car parks for people who need assistance.
The airport recommends the disabled car parking spaces in underground car park P1 for wheelchair users. Underground car park P1 is right beneath the terminal.
P2 and P3 are available as alternatives.

**Arriving by taxi**

There are intercom systems by entrance doors 1 and 2 as well as 11 and 12.
You can ask for assistance here after getting out of the taxi.

**Arriving by train**

The S-Bahn train on line 11 stops at the ‘Düsseldorf Airport Terminal’ station.
From there, you can access the arrivals and departures hall.
You can get assistance with boarding or alighting by contacting the DB Mobility Service Centre.
Take the SkyTrain from ‘Düsseldorf Airport’ train station to get to the terminal.
The SkyTrain is a train that runs automatically without a driver.
There are intercom systems at the stations and bus stops.







### Airport building

Departure areas, the central arrivals hall and ‘Düsseldorf Airport’ station are accessible.
This applies to people with impaired mobility and wheelchair users.
Restaurants, toilets and baby-changing facilities are accessible to wheelchair users.
Loan wheelchairs are available free of charge.

### Disabled WC

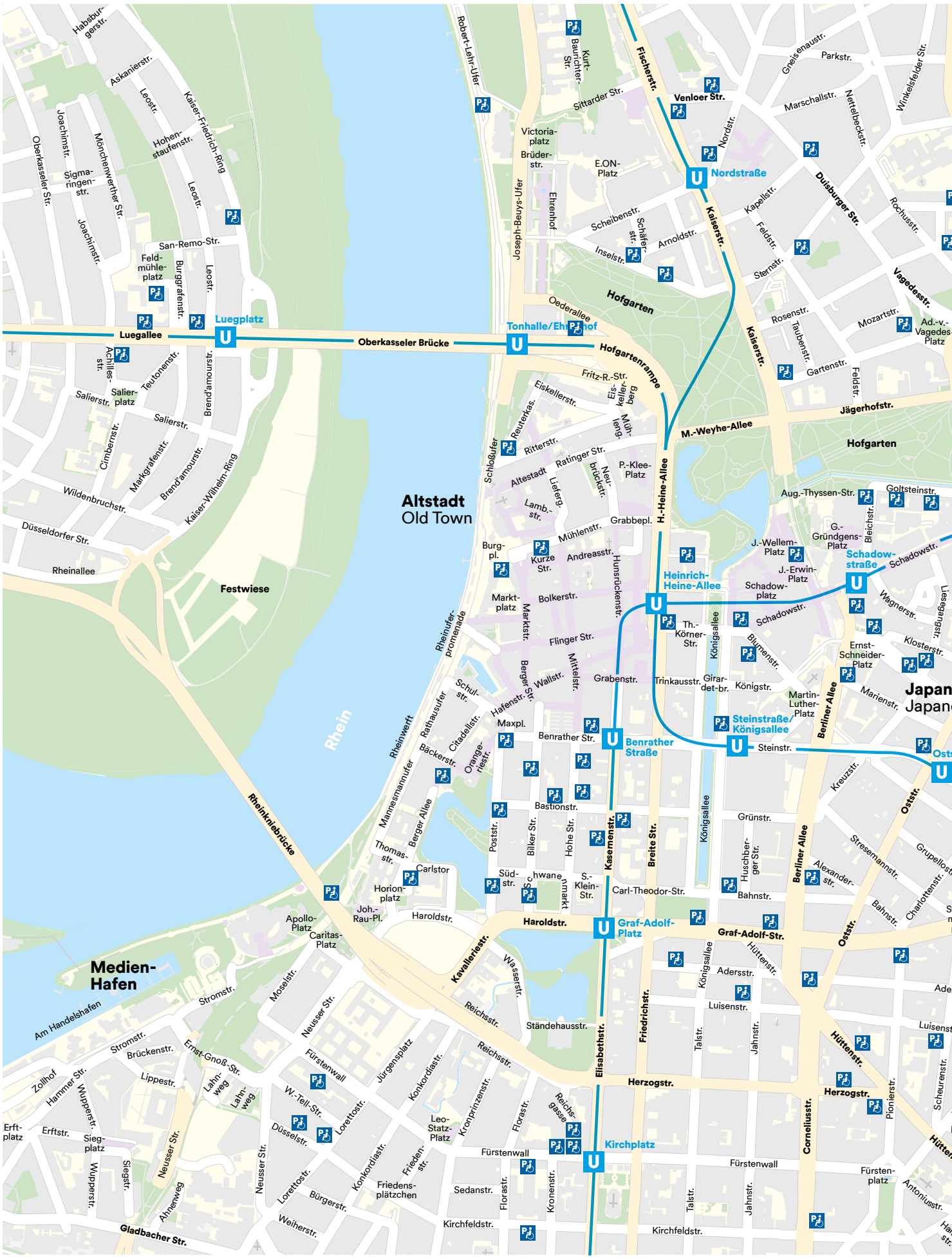
Several disabled WCs are located in the airport building.

### Boarding

All air bridges are fitted with lifts.
Boarding at remote stands can be done via a passenger lift vehicle.
The service for the disabled has scissor lift vehicles, disabled transport vehicles and wheelchairs.

### Information for people with hearing loss

There are soundshuttle portable inductive loop systems at the airport information desk.
You can receive the signals with a hearing aid in the ‘T’ or ‘MT’ position.
Many airport information employees are familiar with the needs of people with hearing loss.


Altstadt
Old Town
Medien-
Hafen
Festwiese
Rhein
Hofgarten
Hofgarten
Japan
Japan
Luegallee
Luegplatz
Oberkasseler Brücke
Tonhalle/Ehrenhof
Hofgartenrampe
Nordstraße
Venloer Str.
Fischerstr.
Kaiserstr.
Duisburger Str.
Vagedesstr.
Jägerhofstr.
M.-Weyhe-Allee
H.-Heine-Allee
Heinrich-
Heine-Allee
Schadow-
straße
Steinstraße/
Königsallee
Steinstr.
Benrather
Straße
Benrather Str.
Graf-Adolf-
Platz
Graf-Adolf-Str.
Haroldstr.
Kirchplatz
Herzogstr.
Hüttenstr.
Oststr.
Berliner Allee
Breite Str.
Friedrichstr.
Elisabethstr.
Kasernenstr.
Königsallee
Rheinkniebrücke
Kavalleriestr.
Rheinwerft
Rheinufer-
promenade
Am Handelshafen
Gladbacher Str.
Düsseldorfer Str.
Rheinallee
Wildenbruchstr.
Kaiser-Wilhelm-Ring
Brend'amourstr.
Salierstr.
Salier-
platz
Cimbernstr.
Markgrafenstr.
Teutonenstr.
Achilles-
str.
Leostr.
Hohen-
staufenstr.
Kaiser-Friedrich-Ring
Sigma-
ringen-
str.
Joachimstr.
Oberkasseler Str.
Mönchenwerther Str.
Feld-
mühle-
platz
San-Remo-Str.
Burggrafenstr.
Robert-Lehr-Ufer
Joseph-Beuys-Ufer
Kurt-
Bauriechter-
Str.
Sittarder Str.
Victoria-
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Brüder-
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E.ON-
Platz
Ehrenhof
Oederallee
Scheibenstr.
Schäfer-
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Arnoldstr.
Inselstr.
Kapellstr.
Feldstr.
Sternstr.
Rochusstr.
Rosenstr.
Taubenstr.
Gartenstr.
Mozartstr.
Ad.-v.-
Vagedes-
Platz
Fritz-R.-Str.
Eis-
keller-
berg
Eiskellerstr.
Reuterkas.
Mühleng.
Ritterstr.
Ratinger Str.
Altestadt
Neu-
brückstr.
P.-Klee-
Platz
Schloßufer
Liefergasse
Lamb.-
str.
Grabbepl.
Mühlenstr.
Burg-
pl.
Kurze
Str.
Andreasstr.
Hunsrückenstr.
Markt-
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Marktstr.
Bolkerstr.
Flinger Str.
Berger Str.
Wallstr.
Mittelstr.
Grabenstr.
Trinkausstr.
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Königstr.
Th.-
Körner-
Str.
Königsallee
Blumenstr.
Schadowstr.
Schadow-
platz
J.-Wellem-
Platz
J.-Erwin-
Platz
Aug.-Thyssen-Str.
Goltsteinstr.
Bleichstr.
G.-
Gründgens-
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Wagnerstr.
Ernst-
Schneider-
Platz
Klosterstr.
Martin-
Luther-
Platz
Marienstr.
Hafenstr.
Schul-
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Rathausufer
Citadellstr.
Orange-
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Bäckerstr.
Maxpl.
Bastionstr.
Poststr.
Bilker Str.
Hohe Str.
Grünstr.
Huschber-
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Alexander-
str.
Stresemannstr.
Grupellostr.
Charlottenstr.
Bahnstr.
Kreuzstr.
Carl-Theodor-Str.
S.-
Klein-
Str.
Süd-
str.
Schwanenmarkt
Mannesmannufer
Berger Allee
Thomas-
str.
Carlstor
Horion-
platz
Joh.-
Rau-Pl.
Haroldstr.
Apollo-
Platz
Caritas-
Platz
Wasserstr.
Reichsstr.
Ständehausstr.
Moselstr.
Neusser Str.
Stromstr.
Brückenstr.
Ernst-Gnoß-Str.
Lippestr.
Zollhof
Hammer Str.
Wuppertstr.
Lahn-
weg
Fürstenwall
W.-Tell-Str.
Jürgensplatz
Konkordiastr.
Lorettostr.
Düsseldorf.
Leo-
Statz-
Platz
Kronprinzenstr.
Florastr.
Reichs-
gasse
Erft-
platz
Erftstr.
Sieg-
platz
Siegstr.
Neusser Str.
Ahnenweg
Bürgerstr.
Weiherstr.
Friedens-
plätzchen
Friedens-
str.
Sedanstr.
Kirchfeldstr.
Kronenstr.
Talstr.
Jahnstr.
Aderstr.
Luisenstr.
Cornelius-
str.
Pionierstr.
Scheurenstr.
Fürsten-
platz
Antoniusstr.




# Parking options

**In Düsseldorf there are 2 kinds of disabled car parking spaces:**

— Personal disabled car parking spaces
— General disabled car parking spaces

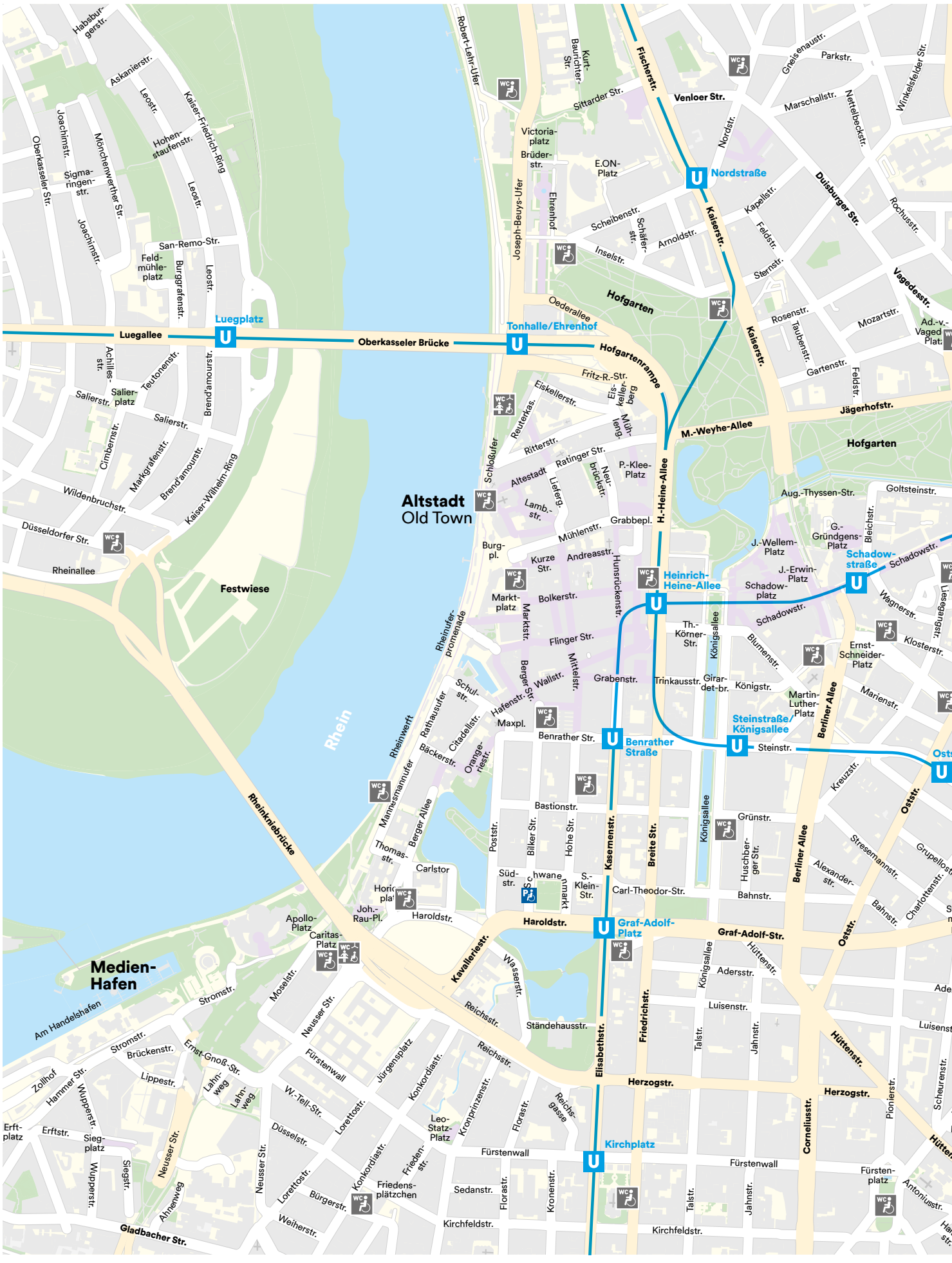
The parking spaces are located throughout the city.
The designated parking spaces may only be used with a corresponding disabled parking permit.

**Disabled car parking spaces in Düsseldorf:**
Scan the code.
You will be taken to the page.
www.duesseldorf.de

**You can find even more here:**
Scan the code.
You will be taken to the page.
maps.duesseldorf.de

Disabled parking spaces

## Accessible WCs






# Accessible WCs



**Public toilets in Düsseldorf**

Finding a toilet in the city isn't always easy.
This map shows you publicly accessible toilets in Düsseldorf.
The map features 2 kinds of toilets:

**1. Pay city toilet**

Note:
You can use these free of charge with a Euro key.

**2. Free city toilet**

Shops, cafés, restaurants and public facilities all take part.
They allow people to use their toilets free of charge.
It is possible to use them, even if you don't buy anything.
You can identify a participating business by the 'City Toilet' sticker on the door.
The sticker will also tell you whether the toilet is accessible.

**Public toilets in Düsseldorf:**
Scan the code.
You will be taken to the page.
www.visitduesseldorf.de/en

**You can find even more here:**
Scan the code.
You will be taken to the page.
maps.duesseldorf.de

Accessible toilets

Toilets for all

# City map


Altstadt
Old Town
Medien-
Hafen
Japanisc
Japanese
Rhein
Festwiese
Jugendherberge
Youth hostel
Luegallee
Luegplatz
Oberkasseler Brücke
Tonhalle/Ehrenhof
Hofgarten
Hofgartenrampe
Oederallee
Nordstraße
Heinrich-
Heine-Allee
Schadow-
straße
Benrather
Straße
Steinstraße/
Königsallee
Oststraße
Graf-Adolf-
Platz
Kirchplatz
Rheinkniebrücke
Rheinwerft
Rheinuferpromenade
Am Handelshafen
Venloer Str.
Fischerstr.
Kaiserstr.
Duisburger Str.
Prinz-Georg-Str.
Berliner Allee
Königsallee
Friedrichstr.
Elisabethstr.
Herzogstr.
Hüttenstr.
Graf-Adolf-Str.
Haroldstr.
Kavalleriestr.
Gladbacher Str.
Düsseldorfer Str.
Rheinallee
Am Wehrhahn
Jägerhofstr.
M.-Weyhe-Allee
H.-Heine-Allee
Schloßufer
Ratinger Str.
Bolkerstr.
Flinger Str.
Mühlenstr.
Grabenstr.
Wallstr.
Mittelstr.
Berger Str.
Hafenstr.
Rathausufer
Maxpl.
Benrather Str.
Bastionstr.
Grünstr.
Bahnstr.
Carl-Theodor-Str.
Haroldstr.
Ständehausstr.
Reichsstr.
Jürgensplatz
Fürstenwall
Kirchfeldstr.
Sedanstr.
Florastr.
Talstr.
Jahnstr.
Luisenstr.
Adersstr.
Königsallee
Berger Allee
Mannesmannufer
Thomas-
str.
Carlstor
Horion-
platz
Joh.-
Rau-Pl.
Apollo-
Platz
Caritas-
Platz
Stromstr.
Brückenstr.
Ernst-Gnoß-Str.
Lippestr.
Zollhof
Hammer Str.
Wuppertr.
Lahn-
weg
Moselstr.
Neusser Str.
Erftstr.
Erft-
platz
Sieg-
platz
Siegstr.
Ahnenweg
Lorettostr.
Bürgerstr.
Weiherstr.
Konkordiastr.
Friedens-
plätzchen
Friedens-
str.
Leo-
Statz-
Platz
Kronprinzenstr.
Reichs-
gasse
Florastr.
Kronenstr.
W.-Tell-Str.
Düsseldorfer
Str.
Cornelisstr.
Scheuerenstr.
Helmholtzstr.
Bunsenstr.
Pionierstr.
Fürsten-
platz
Antoniusstr.
Gustav-Poensgen-Str.
Halske-
str.
Arminstr.
Harkortstr.
Mintropstr.
Mintrop-
platz
Strese-
mann-
platz
Graf-Adolf-Str.
Karlstr.
Immermannstr.
Friedrich-Ebert-Str.
Bismarckstr.
Grupellostr.
Stresemannstr.
Alexander-
str.
Charlottenstr.
Kreuzstr.
Oststr.
Huyssenallee
Martin-
Luther-
Platz
Girar-
det-br.
Trinkausstr.
Th.-
Körner-
Str.
Blumenstr.
Ernst-
Schneider-
Platz
Klosterstr.
Hohenzollern
Mariensr.
Wagnerstr.
Lisellenstr.
Tonhallenstr.
Schadowstr.
Schadow-
platz
J.-Erwin-
Platz
J.-Wellem-
Platz
G.-
Gründgens-
Platz
Aug.-Thyssen-Str.
Goltsteinstr.
L.-Dumont-Str.
Jacobistr.
Gartenstr.
Feldstr.
Alt-
Pempelfort
Malkastenstr.
Ad.-v.-
Vagedes-
Platz
Vagedesstr.
Bagelstr.
Rosenstr.
Taubenstr.
Mozartst.
Sternstr.
Feldstr.
Kapellstr.
Arnoldstr.
Inselstr.
Scheibenstr.
Schäfer-
str.
Ehrenhof
Joseph-Beuys-Ufer
Brüder-
str.
Victoria-
platz
E.ON-
Platz
Sittarder Str.
Kurt-
Baurichter-
Str.
Robert-Lehr-Ufer
Nordstr.
Parkstr.
Gneisenaustr.
Marschallstr.
Nettelbeckstr.
Winkelsfelder Str.
Derendorfer Str.
Stockkampstr.
Bened.-
Schmittmann-
Str.
Camp-
hausenstr.
Rochusstr.
Reuterkas.
Eiskellerstr.
Fritz-R.-Str.
Eis-
keller-
berg
Mühl-
engr.
P.-Klee-
Platz
Neu-
brückstr.
Altestadt
Liefergr.
Lamb.-
str.
Grabbepl.
Burg-
pl.
Markt-
platz
Marktstr.
Hunsrückenstr.
Schloßufer
Rheinuferpromenade
Rheinwerft
Rathausufer
Schul-
str.
Citadellstr.
Orange-
nestr.
Backerstr.
Poststr.
Bilker Str.
Hohe Str.
Breite Str.
Kasernenstr.
Süd-
str.
Schwanen-
markt
S.-
Klein-
Str.
Huyssenallee
Alexander-
str.
Bahnstr.
Strese-
mann-
platz
Graf-Adolf-Str.
Karlstr.
Immermannstr.
Friedrich-Ebert-Str.
Bismarckstr.
Grupellostr.
Stresemannstr.
Charlottenstr.
Kreuzstr.
Oststr.
Berliner Allee
Königsallee
Friedrichstr.
Elisabethstr.
Herzogstr.
Hüttenstr.
Graf-Adolf-Str.
Haroldstr.
Kavalleriestr.
Gladbacher Str.
Düsseldorfer Str.
Rheinallee
Am Wehrhahn
Jägerhofstr.
M.-Weyhe-Allee
H.-Heine-Allee
Schloßufer
Ratinger Str.
Bolkerstr.
Flinger Str.
Mühlenstr.
Grabenstr.
Wallstr.
Mittelstr.
Berger Str.
Hafenstr.
Rathausufer
Maxpl.
Benrather Str.
Bastionstr.
Grünstr.
Bahnstr.
Carl-Theodor-Str.
Haroldstr.
Ständehausstr.
Reichsstr.
Jürgensplatz
Fürstenwall
Kirchfeldstr.
Sedanstr.
Florastr.
Talstr.
Jahnstr.
Luisenstr.
Adersstr.
Königsallee
Berger Allee
Mannesmannufer
Thomas-
str.
Carlstor
Horion-
platz
Joh.-
Rau-Pl.
Apollo-
Platz
Caritas-
Platz
Stromstr.
Brückenstr.
Ernst-Gnoß-Str.
Lippestr.
Zollhof
Hammer Str.
Wuppertr.
Lahn-
weg
Moselstr.
Neusser Str.
Erftstr.
Erft-
platz
Sieg-
platz
Siegstr.
Ahnenweg
Lorettostr.
Bürgerstr.
Weiherstr.
Konkordiastr.
Friedens-
plätzchen
Friedens-
str.
Leo-
Statz-
Platz
Kronprinzenstr.
Reichs-
gasse
Florastr.
Kronenstr.
W.-Tell-Str.
Düsseldorfer
Str.
Cornelisstr.
Scheuerenstr.
Helmholtzstr.
Bunsenstr.
Pionierstr.
Fürsten-
platz
Antoniusstr.
Gustav-Poensgen-Str.
Halske-
str.
Arminstr.
Harkortstr.
Mintropstr.
Mintrop-
platz




**Sights**
Page 30

**Museums**
Page 34

**Theatres and venues**
Page 42

Tourist Information Office

HopOn HopOff city tour

Excursion boats

Pedestrian zone

Underground station

Central Station

Coach station

Motorhome site

Campsite

Airport

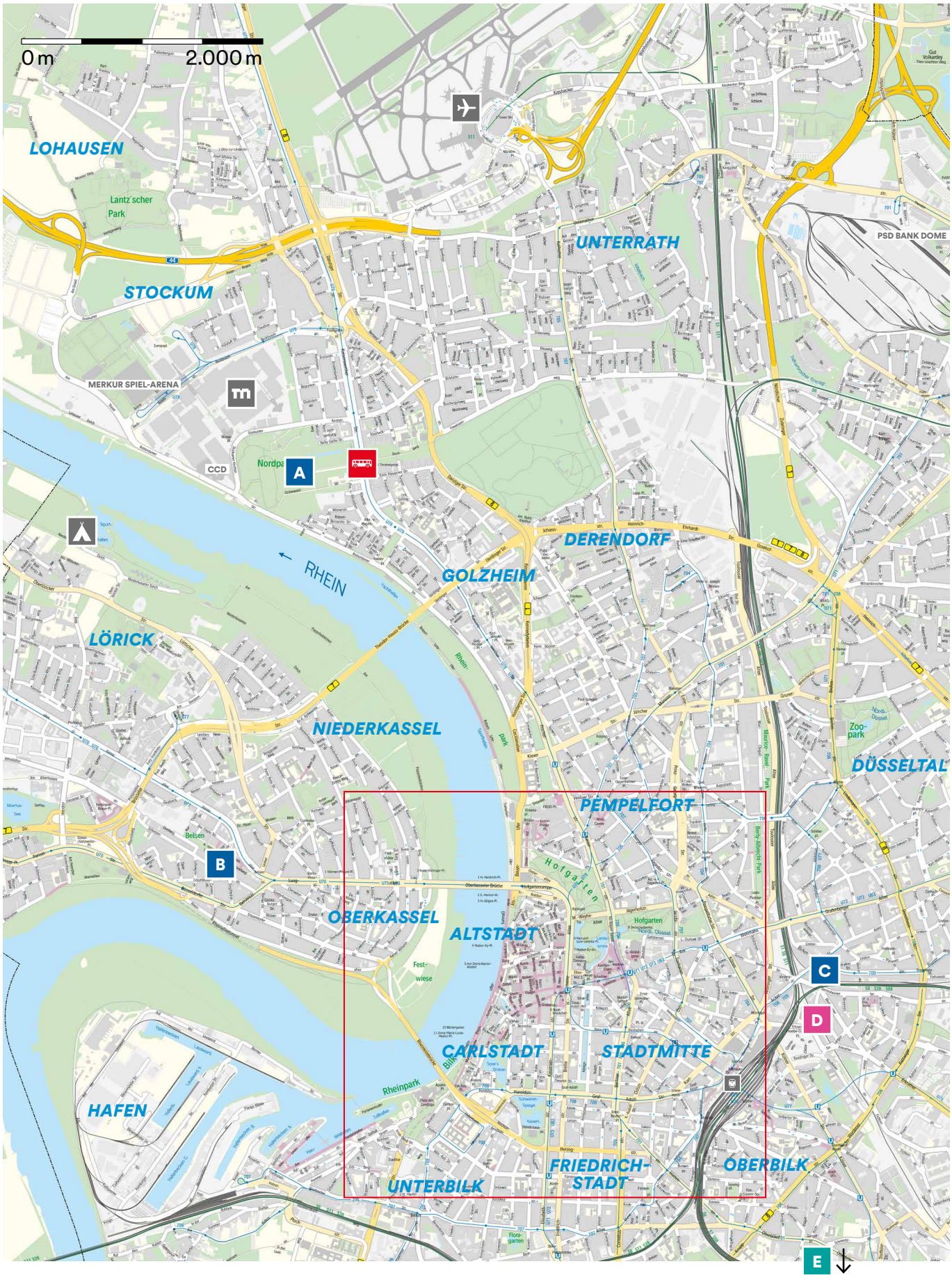
Düsseldorf trade fair grounds

Police

Tactile city map

**When temperatures in Düsseldorf are high, people like to cool down.**
**The map of cool places shows you where this is possible.**
Scan the code.
You will be taken to the page.
www.duesseldorf.de

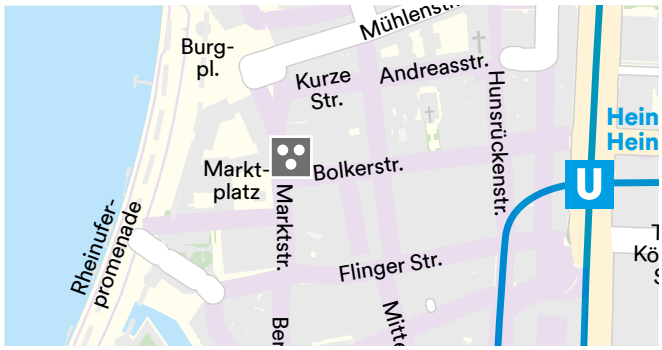
# Map of surrounding area



## Tactile city maps




**Königsallee – on the Kö bridge**
**Königsallee/Steinstraße**




**City hall**
**Marktplatz 2**

## Tourist Information Office

This is where you can get tickets, souvenirs and recommendations for your stay. That goes for holidaymakers, trade fair visitors and business travellers.






**Here you can find out more about**

— Sights
— Destinations for outings
— Events in Düsseldorf

**You will get:**

— Recommendations for your day in Düsseldorf
— City maps
— Tickets for city tours and events
— Souvenirs from Düsseldorf
— DüsseldorfCards, Art:walk Museum Pass and Art:card

**Euro WC key**
Available from the Tourist Information Office for short-term use against payment of a deposit.

**Rheinstraße 3**
**40213 Düsseldorf**

Scan the code.
You can find further information here.
www.visitduesseldorf.de

# Hotels



## Sweet dreams

Düsseldorf has many hotels.
They range from 5-star hotels on Königsallee to more affordable hotels around Central Station.
You will find a selection of hotels on the following pages.
All hotels in this brochure are certified in line with Reisen für Alle (RfA) standards.
They are adapted to the needs of people with disabilities.

**Advice and booking:**
Scan the code.
You can find further information here.
www.visitduesseldorf.de/en

## Adina Apartment Hotel Düsseldorf


Photo: TFE Hotels

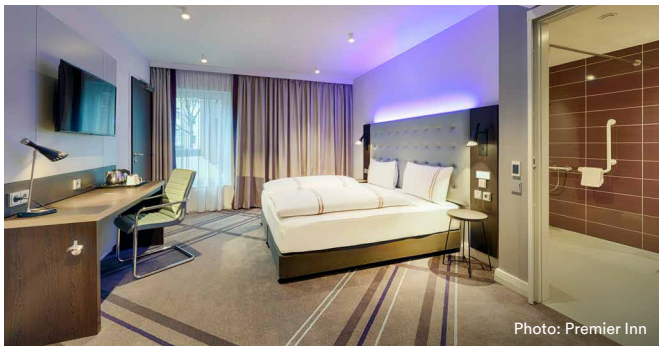
A modern hotel right by Central Station.
It has 201 studios and apartments with a kitchen.
It is ideal for short and longer stays.
It has an indoor pool, a sauna and a fitness area.

**www.adinahotels.com**
**Harkortstraße 10, 40210 Düsseldorf**




Scan the code.
You can find further information here.

## Premier Inn Düsseldorf City Friedrichstadt


Photo: Premier Inn

A hotel with 297 rooms right by Central Station.
It is ideal for business travellers and city tours.

**www.premierinn.com**
**Harkortstraße 14, 40210 Düsseldorf**




Scan the code.
You can find further information here.

## Düsseldorf Youth Hostel


Photo: Deutsches Jugendherbergswerk – Landesverband Rheinland e.V.

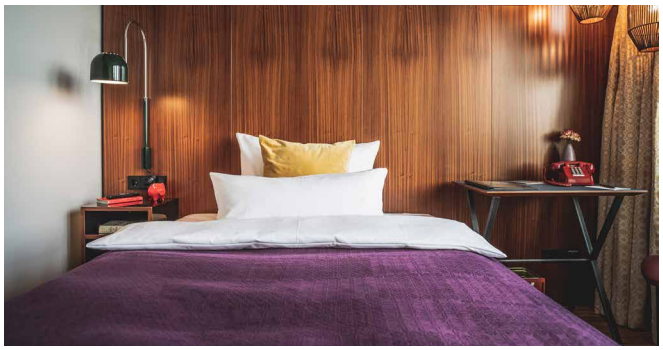
The youth hostel is right by the Rhine in the district of Oberkassel.
It has 96 rooms with en-suite bathrooms as well as family apartments.
There are 2 lifts.
You will find a bistro and a garden terrace on the site.

**www.jugendherberge.de/en**
**Düsseldorfer Straße 1, 40545 Düsseldorf**



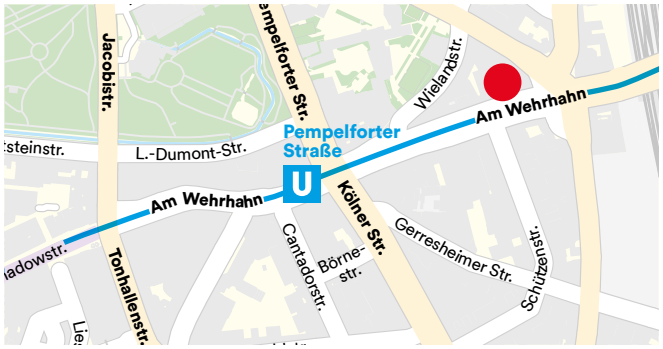

Scan the code.
You can find further information here.

## HENRI Hotel



The HENRI Hotel is kept in the style of the 1960s and 1970s.
It has 79 studios in a former office building.
It is located in the district of Pempelfort.
It has a sauna area.

**www.henri-hotels.co.uk**
**Am Wehrhahn 86, 40211 Düsseldorf**




Scan the code.
You can find further information here.

# REHACARE International

Trade Fair for Rehabilitation and Care

## Self-determined living



Messe Düsseldorf

# City tours



## Explore the city

Düsseldorf is renowned for its hospitality and Rhenish love of life.
Discover the city on accessible guided walks.

**Advice and booking:**
Scan the code.
You can find further information here.
www.visitduesseldorf.de/en

## Guided tour of the Old Town



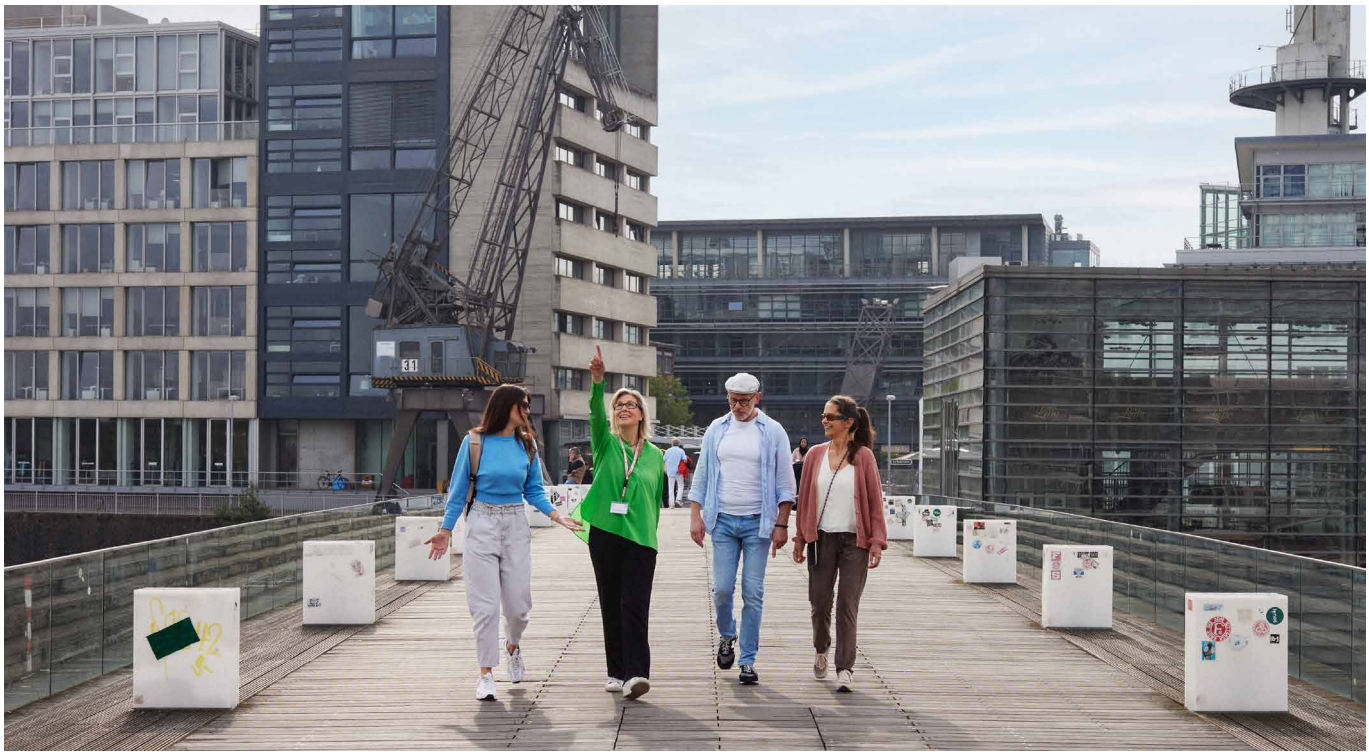
This city tour takes you around the Old Town, which is often called ‘the longest bar in the world’. As you walk along small alleys on this tour, you will hear fascinating stories:

— Why the tower on St. Lambertus’ Church is twisted
— How the statue of Jan Wellem came into being
— Where the famous poet and writer Heinrich Heine was born and much more besides.

**Duration:**
Approx. 120 minutes

**Distance:**
Approx. 1.7 km

## Guided tour of the MedienHafen



This city tour takes you around the MedienHafen. On the tour, you will find out how Düsseldorf has changed.
Until the 1980s, there were lots of warehouses here, but the quarter is now being transformed. These buildings are especially impressive:

— the slanted buildings of American architect Frank O. Gehry
— the round Landtag building
— the tall Rhine tower

**Duration:**
Approx. 120 minutes

**Distance:**
Approx. 4 km

## Düsseldorf in a nutshell: the 60 minutes tour

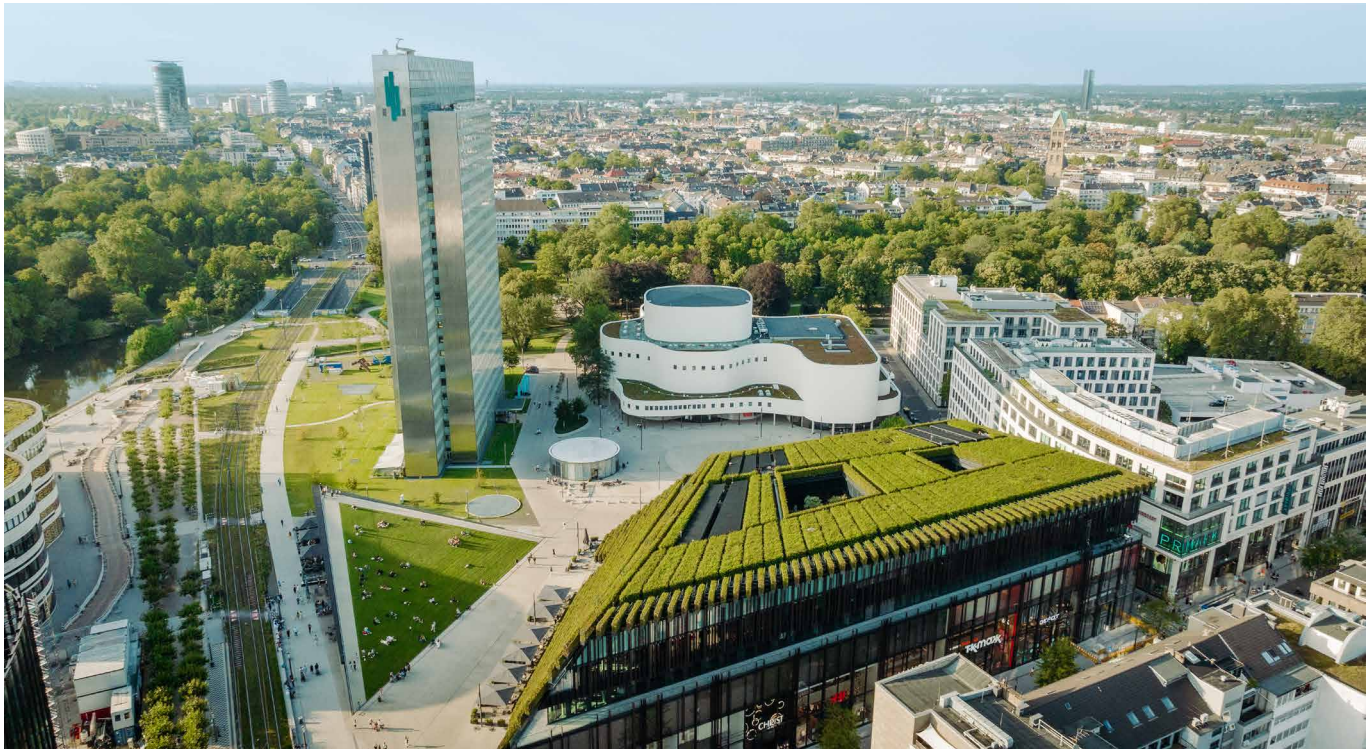


You will discover Düsseldorf's most well-known places.
This city tour takes you around the Old Town,
past the city hall and across Marktplatz.
Then it continues to the Rhine embankment and ends
on the famous Königsallee.

**Duration:**
Approx. 60 minutes

**Distance:**
Approx. 2.5 km

## Kö-Bogen I and II: Düsseldorf's latest landmarks



This tour showcases Düsseldorf's new centre
between Königsallee and the Hofgarten public park.
You will discover modern architecture and plenty
of green spaces.
The walk takes you to the Kö-Bogen I and
Kö-Bogen II complexes.
Here you will see the large green building wall
with around 30,000 hornbeams.
The Schauspielhaus theatre and Dreischeibenhaus
office building are also on the route.

**Duration:**
Approx. 60 minutes

**Distance:**
Approx. 1.6 km

## Manga, mochi and more – food and culture in Düsseldorf's Little Tokyo



This tour showcases 'Little Tokyo', Düsseldorf's Japanese quarter.
You will find out more about Japanese culture and learn the story of the quarter.
On the tour, you will sample typical food, such as mochi or miso soup.
You will also get tips for restaurants, shops and other places in the quarter.

**Duration:**
Approx. 120 minutes

**Distance:**
Approx. 1 km

## Guided tour with the nightwatchman



This tour takes you around Düsseldorf's Old Town in the evening.
A city guide dressed as a nightwatchman will tell stories about how life used to be in the city.
You will be guided along narrow alleys and across historic squares. At the same time, you will learn more about St. Lambertus' Church, Burgplatz and the palace tower.

**Duration:**
Approx. 90 minutes

**Distance:**
Approx. 1.3 km

## Düsseldorf city tour in easy language

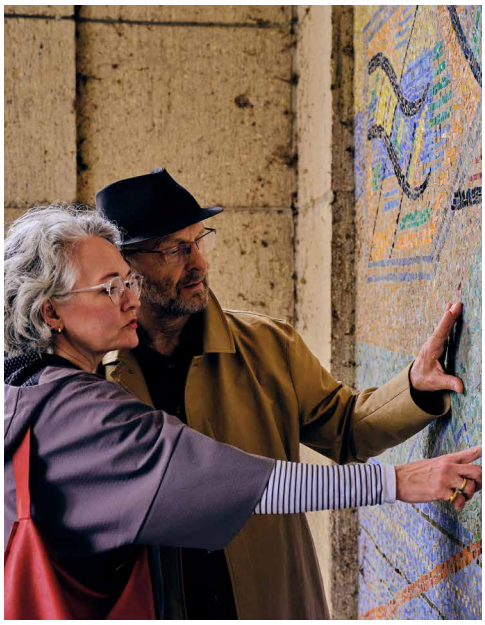


This tour shows you Düsseldorf's Old Town with its many restaurants, cafés and breweries.
A guide will tell fascinating stories about the city.
You will see St. Lambertus' Church and the Jan Wellem statue.
You will also find out more about Heinrich Heine and Wibbel the Tailor.

**Duration:**
Approx. 90 minutes

**Distance:**
Approx. 1.7 km

## Düsseldorf city tour in sign language

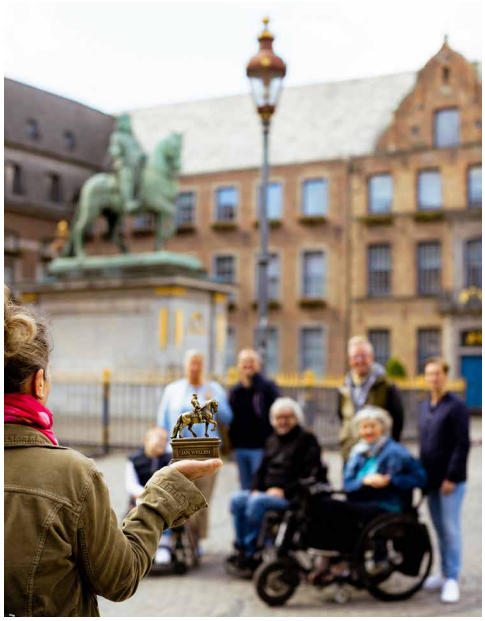


This tour shows you Düsseldorf's Old Town.
You will find out more about the history of the city and its famous places.
This includes historic squares and Düsseldorf's beginnings on the Düssel.
The tour is conducted in German sign language.

**Duration:**
Approx. 150 minutes

**Distance:**
Approx. 1.7 km

## Düsseldorf city tour for visitors in wheelchairs



This city tour takes you along the Rhine embankment promenade:
You will see the Rhine tower, the palace tower and St. Lambertus' Church.
Then you will pass the city foundation monument on your way to the Old Town.
On the way back to the Tourist Information Office, you will cross Marktplatz and pass the city hall.

**Duration:**
Approx. 120 minutes

**Distance:**
Approx. 1.7 km

## Düsseldorf city tour for people with sight loss



You can not only experience Düsseldorf's Old Town with your eyes.
Specially trained city guides will accompany you on this tour. They will describe the city's famous place in detail.
You can:

— Feel your way around the city foundation monument
— Touch Wibbel the Tailor and make a wish
— Smell and taste Düsseldorf mustard at the Old Town spice company
— Try a fresh Altbier at a brewery inn

**Duration:**
Approx. 120 minutes

**Distance:**
Approx. 1.7 km

# Sights



## Look

There is much to discover in Düsseldorf.
You can admire fascinating buildings, historic alleys and streets or modern structures.
Düsseldorf also has delicious food and great shopping experiences.

**You can find further information here:**
Scan the code.
You can find further information here.
www.visitduesseldorf.de/en



## Old Town and MedienHafen

The Old Town has over 260 pubs and restaurants.
The MedienHafen is just a short walk away.
Here you will find historic port structures
and the Gehry buildings.
The Gehry buildings are a well-known landmark
in Düsseldorf.



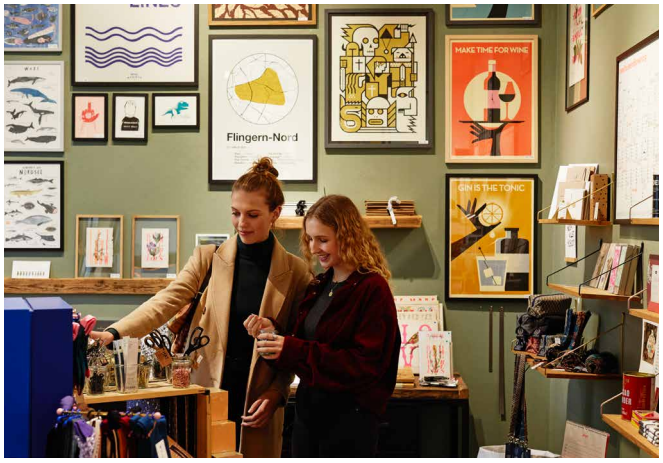
## In the north: Kaiserswerth

Kaiserswerth has a historic centre
with pretty alleys.
Here you will find the ruins of the imperial palace
built by Friedrich Barbarossa.



## In the south: Schloss Benrath

Schloss Benrath is a unique palace built in the
18th century.
You can visit the palace and the park.




## Shopping

International designers sell their fashion
on Königsallee.
In Carlstadt you will find art and antiques.
There are small fashion stores in Flingern
and on Lorettostraße in the district of Unterbilk.

## 10 Düsseldorf city hall



The city hall has stood on Marktplatz for more than 450 years.
It has been extended many times over the centuries.
The city hall is now composed of many sections:

— The original building (the oldest section)
— The Grupello building: built in 1705
— The Wilhelmine building: around 180 years after the Grupello building
— Marktplatz 6: a wing from the post-war period

The city hall is located centrally in the Old Town.
The mayor's office is in the city hall.
He receives numerous guests in the Jan Wellem Room at the city hall.
There is a large model of the city.
It can be found in the city hall.
The statue of Jan Wellem on horseback stands on Marktplatz.
Düsseldorf's Christmas market is held every year around the statue.

**www.duesseldorf.de**
**Marktplatz 2, 40213 Düsseldorf**

## E Botanical Garden



The Botanical Garden has a glass greenhouse.
It stands 18 m tall and is dome-shaped.
The Botanical Garden showcases plants from all over the world.
The entrance and main pathways are accessible.
An audio guide and guided tours are available.

**www.botanischergarten.hhu.de/en**
**Universitätsstraße 1, Building 29.02**
**40225 Düsseldorf**

## 18 Rhine tower in the MedienHafen



The Rhine tower is a famous landmark in Düsseldorf.
The viewing platform is at a height of 168 m.
The revolving restaurant is at a height of 172.5 m.
On a fine day, you can even see Cologne Cathedral.

**www.rheinturm.de/en**
**Stromstraße 20, 40221 Düsseldorf**

## 7 St. Andreas



Work on building this church began in 1622.
The Jesuits built the church.
Duke Wolfgang Wilhelm supported the construction. He had converted to Catholicism.
Despite the 30 Years' War, the church was completed in just 7 years.
The Dominicans have been looking after the church since 1972.
This meant moving their monastery from Herzogstraße to the Old Town.
The ornately designed church and the mausoleum on the north side are particularly worth seeing.
Elector Johann Wilhelm, also known as Jan Wellem, lies in this tomb along with other members of his family.

**www.dominikaner-duesseldorf.de**
**Andreasstraße 10, 40213 Düsseldorf**

# Museums



K20 Kunstsammlung Nordrhein-Westfalen

## From world-famous to insider tip

Düsseldorf has many museums and more than 100 galleries.
Many artists live in Düsseldorf and work in the area around the academy of fine arts.

**You can find further information here:**
Scan the code.
You can find further information here.
www.visitduesseldorf.de/en

## 8 Kunsthalle Düsseldorf

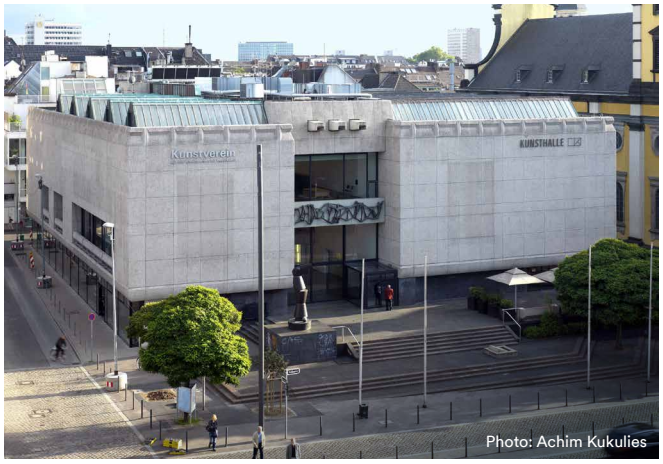


Photo: Achim Kukulies

The Kunsthalle Düsseldorf has been exhibiting contemporary art since 1967.
It does not have its own collection.
The exhibitions change regularly.
International and local artists exhibit their works.
Guided tours, workshops and inclusive activities are available.

**www.kunsthalle-duesseldorf.de/en**
**Grabbeplatz 4, 40213 Düsseldorf**

## 1 Kunstpalast



The Kunstpalast exhibits art from 11 centuries.
There are over 130,000 objects in 49 rooms.
One of the world's largest glass collections can be seen here.
Changing exhibitions and children's activities complement the programme.

**www.kunstpalast.de/en**
**Ehrenhof 4–5, 40479 Düsseldorf**

## 2 NRW-Forum Düsseldorf



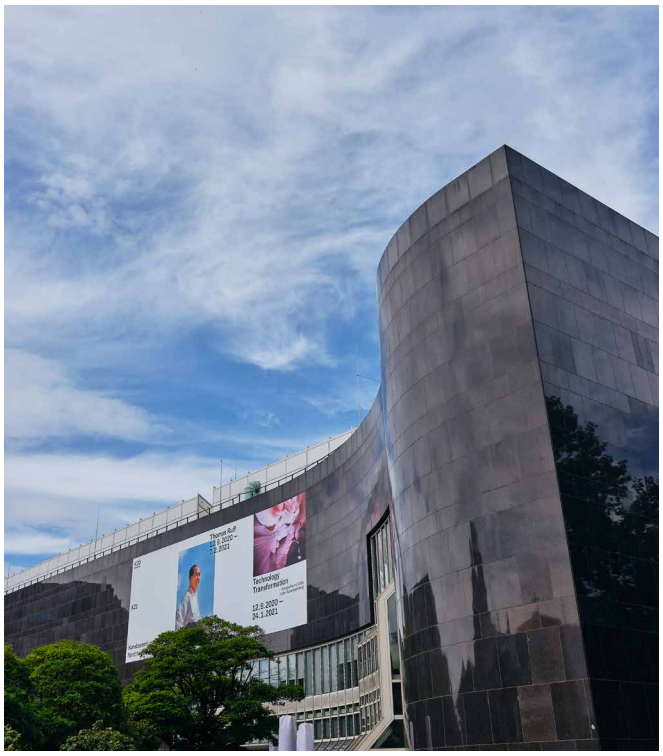
The NRW-Forum is an exhibition space for photography, pop and digital culture.
The NRW-Forum features:

— Group and individual exhibitions
— Festivals and film screenings
— Talks and workshops

The exhibitions combine various fields.
These include design, architecture, photography, video and fashion.

**www.nrw-forum.de/en**
**Ehrenhof 2, 40479 Düsseldorf**

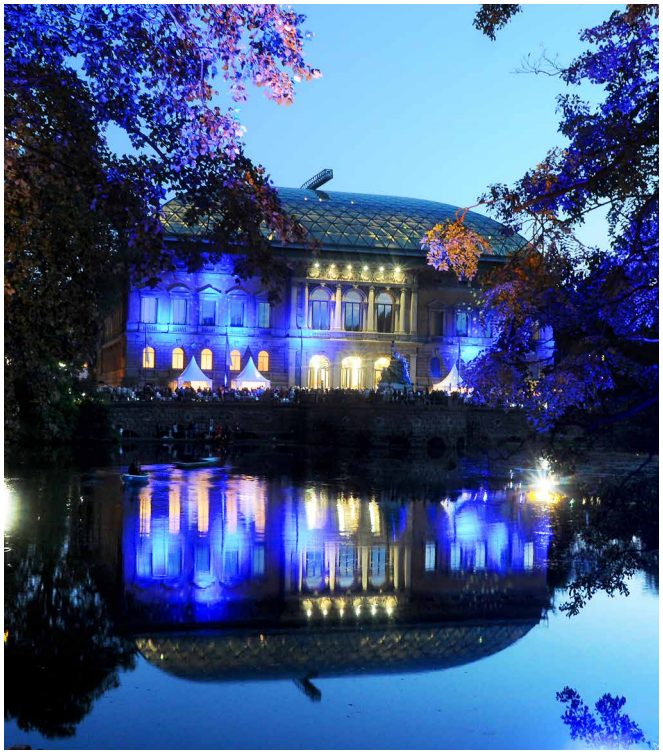
## 4 K20 Kunstsammlung Nordrhein-Westfalen



There are many famous works of art at the K20 on Grabbeplatz.
The collection has been built up since 1961.
The K20 features works of art by artists such as Pablo Picasso, Piet Mondrian, Gabriele Münter, Louise Bourgeois, Paul Klee, Helen Frankenthaler, Paula Modersohn-Becker, Sonia Delaunay, Joseph Beuys and Gerhard Richter.
The museum also holds special exhibitions every year, with works by famous artists of the modern art world.
Examples include Etel Adnan, Marc Chagall, Hilma af Klint and Wassily Kandinsky.

**www.kunstsammlung.de/en**
**Grabbeplatz 5, 40213 Düsseldorf**

## 19 K21 Kunstsammlung Nordrhein-Westfalen



The K21 is in the former ‘House of Estates’.
The building is bright with an open-plan design.
Contemporary works of art are mainly exhibited here.
These include installations, videos, sculptures and other art forms.
There are also talks with artists as well as performances and concerts.
Works by artists such as Ai Weiwei, Anne Imhof, Hito Steyerl and William Kentridge can be seen at the K21.
You can also get a panoramic view of Düsseldorf from the glass dome on the roof.

**www.kunstsammlung.de/en**
**Ständehausstraße 1, 40217 Düsseldorf**

## C Sammlung Philara




The Philara Collection is an exhibition space for international contemporary art.
It is located in the district of Flingern.
The exhibition space extends over 1,700 m².
The venue holds individual exhibitions and group exhibitions.
The Philara Collection also organises:

— Dance and theatre performances
— Concerts
— Talks and lectures

**www.philara.de/en**
**Birkenstraße 47a, 40233 Düsseldorf**

## A Aquazoo Löbbecke Museum



The Aquazoo Löbbecke Museum combines a zoo, aquarium and natural history museum.
Living animals, exhibits and interactive media show the origins and diversity of nature.
You can see and learn how animals and plants came into being and how they developed.

**www.aquazoo-duesseldorf.de/en**
**Kaiserswerther Straße 380, 40474 Düsseldorf**

## 11 Film Museum Düsseldorf



The Film Museum is located centrally in the Old Town and opened in 1993.
It presents film history from the beginnings to the present day.
The permanent exhibition extends over 2,200 m² and features cameras, costumes and props.
The museum's own cinema has a cinema organ made by the company Welte in 1929.

**www.filmmuseum-duesseldorf.de**
**Schulstraße 4, 40213 Düsseldorf**

## 12 Hetjens – German Museum of Ceramics



The Hetjens is the German Museum of Ceramics in Düsseldorf.
It opened in 1909 and is located in the Palais Nesselrode in the Old Town.
The exhibits are up to 8,000 years old and come from all over the world.
You can discover the history of ceramics on a space extending over 8,500 m².

**hetjensmuseum.de**
**Schulstraße 4, 40213 Düsseldorf**

## 13 Düsseldorf City Museum



Photo: Medienzentrum Rheinland/Stefan Arendt

The City Museum is located in the city centre.
It opened in 1874.
It is the oldest museum in Düsseldorf.
It is housed in the former Palais Spee.
Palais is the French word for palace.
On an area extending over 3,000 m², you will find interesting information on the city's history and the latest developments.

**www.duesseldorf.de/stadtmuseum**
**Berger Allee 2, 40213 Düsseldorf**

# A city tour with a green pulse

Düsseldorf
Live close Feel free

## The 90-minute Düsseldorf experience




Book now!

Visit
Düssel
dorf



KIT

**Right below Düsseldorf's Rhine promenade —
an extraordinary space for contemporary art.**

More Information:

KIT – Kunst im Tunnel  Mannesmannufer 1b  40213 Düsseldorf
Tue – Sun 11–18 h  Thu 11–21 h  www.kunst-im-tunnel.de

## 6 Maritime Museum in the castle tower



The Maritime Museum is in the castle tower on the Rhine embankment promenade.
The castle tower is the only surviving section of the castle.
The museum presents the history of the Rhine and its shipping on 7 floors.
It also features the people on its banks.

**www.schifffahrtmuseum.de**
**Burgplatz 30, 40213 Düsseldorf**

## B JULIA STOSCHEK FOUNDATION Closed until 2027

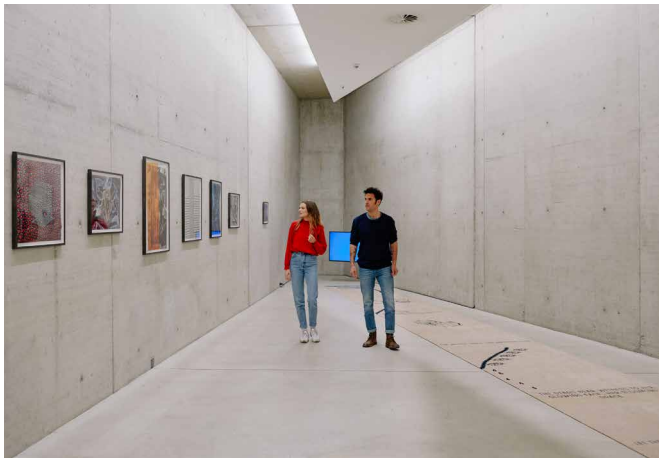


Photo: JSC Düsseldorf / Ulrich Schwarz, Berlin.

The JULIA STOSCHEK FOUNDATION was established in 2017 and is located in the district of Oberkassel.
The foundation exhibits art featuring video, film, sound and digital media.
In Düsseldorf, it presents exhibitions, guided tours and events.
The collection includes more than 1,000 works by more than 300 artists dating back to the 1960s.

**www.jsfoundation.art**
**Schanzenstraße 54, 40549 Düsseldorf**

## 16 KIT – Kunst im Tunnel



KIT exhibits contemporary art.
The exhibition space is located beneath the Rhine embankment promenade.
Young art is presented in a series of changing exhibitions.
These include paintings, photography, sculptures, video works and installations.
Guided tours and workshops give people a better understanding of the content of the exhibitions.

**www.kunst-im-tunnel.de/en**
**Mannesmannufer 1b, 40213 Düsseldorf**

# Theatres and venues



## Curtain up!

Düsseldorf has many places for theatre, opera, dance and music.
Visit grand venues like the Deutsche Oper am Rhein, the Schauspielhaus or the Tonhalle.
Smaller venues and cabarets also provide varied entertainment.

**You can find further information here:**
Scan the code.
You can find further information here.
www.visitduesseldorf.de/en

## 9 Deutsche Oper am Rhein




The Deutsche Oper am Rhein is one of the most notable opera houses in Germany.
The opera house is on Heinrich-Heine-Allee between the Hofgarten and Königsallee.
Operas, ballet performances and other musical theatre productions are presented here.
The performances involve many artists, the opera choir and the Ballet on the Rhine dance company.

**www.operamrhein.de/en**
**Heinrich-Heine-Allee 16a, 40213 Düsseldorf**

## 15 FFT Düsseldorf

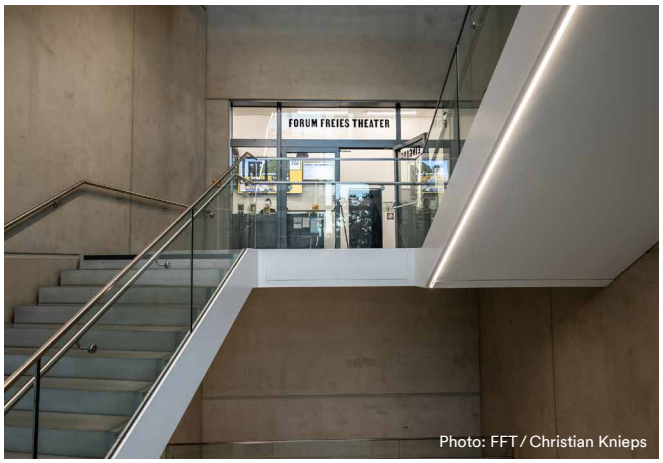


Photo: FFT / Christian Knieps

FFT stands for Forum of Free Theatre.
It is a place for theatre, performances, dance, music and encounters.
It is an important venue for independent theatre in the German-speaking world.
Its programme includes shows for children and adults.

**www.fft-duesseldorf.de/en**
**Konrad-Adenauer-Platz 1, 40210 Düsseldorf**

## D Capitol Theater



The Capitol Theater is the largest theatre in Düsseldorf.
It is housed in a former tram depot.
The building combines historic brick walls with modern architecture.
Musicals, shows, concerts and other events are presented here.
The theatre provides entertainment for visitors of all ages.

**www.capitol-theater.de**
**Erkrather Straße 30, 40233 Düsseldorf**

## 3 Tonhalle Düsseldorf



The Tonhalle Düsseldorf is the city's concert hall.
It is located on Ehrenhof by the Rhine.
Concerts featuring classical music, jazz and other music styles are held here.
The Düsseldorf Symphony Orchestra regularly plays at the Tonhalle.
The round building with its large dome is a well-known landmark in the city.

**www.tonhalle.de**
**Ehrenhof 1, 40479 Düsseldorf**

## 17 Roncalli's Apollo Varieté




Roncalli's Apollo Varieté is on the Rhine embankment.
The theatre presents circus arts, acrobatics and entertainment from all over the world.
Large windows provide a nice view of the Rhine and the Old Town.
Many visitors combine their theatre visit with a meal or drink at the venue.

**www.apollo-variete.com**
**Apollo-Platz 1, 40213 Düsseldorf**

## 14 Düsseldorf Puppet Theatre


Photo: Düsseldorfer Marionetten-Theater

Düsseldorf Puppet Theatre is in Carlstadt.
Puppet shows for adults and children aged 8 and over are presented here.
The theatre puts on around 150 shows each year.
Many puppets, stage sets and fixtures and fittings are made in the theatre's own workshop.

**www.marionettentheater-duesseldorf.de**
**Bilker Straße 7, 40213 Düsseldorf**

## 5 Düsseldorf Schauspielhaus



The Düsseldorf Schauspielhaus is also known as the 'D'haus'.
It is one of the most important theatres in Germany.
It presents drama, theatre for young people and special projects involving people from Düsseldorf.
The striking white building is one of the most well-known in Düsseldorf.

**www.dhaus.de**
**Gustaf-Gründgens-Platz 1, 40211 Düsseldorf**

# Insider tips





## Simon

### The district of Flingern

For me, Flingern is one of the most iconic districts in Düsseldorf.
Many young and older people come into contact here and it is precisely these multicultural encounters that make the district so special.
There are also lots of cafés and restaurants that give the district a vibrant and creative atmosphere.

### City beach

Düsseldorf city beach is a lovely place to get together with friends, especially in the summer.
You can have a drink here and simply enjoy the view and life in general.





## Sabine

### Restaurant Schillings at the Schauspielhaus

It has regional cuisine, a stylish atmosphere and a nice outdoor terrace with a view of the Hofgarten.
My husband and I like to eat there before going to the theatre. It's a lovely way to spend the evening.

### Carlsplatz market

Carlsplatz market is not just a sight worthy of a visit, it is everything at once: fresh, regional delicacies to try and buy and a real feast for the eyes.
You can take a break from the hustle and bustle while enjoying a glass of wine. Many of the food stands are wheelchair-accessible.
It is a relaxed atmosphere, like in the southern regions. There are wide passages suitable for wheelchairs and an accessible public WC on the corner.

# Helge

## Rhine embankment promenade

For me, the Rhine embankment promenade is one of the nicest places in Düsseldorf.
There is always something happening here.
I like to use my handcycle along the 1.5 km stretch.

I especially like to drink an espresso down by the Rhine.
I can enjoy the wonderful view from the riverbank there.
In the summer, I also really like to go to the city beaches.
My favourite moment?
Sunset over the Rhine.

## Uerige brewery inn

I love to eat at Uerige brewery inn and enjoy a cool Altbier.










# Roman

## Oberkassel

I like to hang out on the left bank of the Rhine in the district of Oberkassel.
It is a little quieter there and you get a great view of the Old Town.

## Shopping on Ackerstraße

I love to go shopping on Ackerstraße.

The street is in the district of Flingern-Nord.
It is known for its small, authentic shops.

# Düsseldorf

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# Düsseldorf to take away

Souvenirs are available to buy from the Tourist Information Office in the Altstadt (Old Town) or online

**www.der-duesseldorfshop.de**

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